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| Kanika BhatiaDubai, UAE+971-52-4416996  | Profile SummaryProject Management professional having extensive experience in managing development of *Digital Projects* including *Real Estate portals, Product start-ups* and *corporate websites*. Highly accomplished in Stakeholder's requirements, assessment, design needs including *UI/UX strategy* and execution for web and mobile, Client interaction, leading *development team* and handling technical support. |
| Technical Skills | **Programming Languages: -** ASP.Net, XML, Vb.Net, PowerShell Scripting, PHP, Java**UI Languages:** CSS3, HTML5, JavaScript, JQuery**Tools**: - Visual Studio, Jenkins, GIT, JIRA, MS Project Plan, WordPress**Database**: - MS SQL Server, MySQL**Software development methodologies:** Agile, Waterfall |
| Work Experience | Cactimedia / Team Lead- ProjectsJanuary 2017 – March 2020, Dubai* Managing the project team comprising developers, QA testers and SCM; acting as liaison between project team and business team for the successful completion of the project deliverables
* Identifying and analyzing project requirements with Clients and Business Team and defining project scope, requirements, and deliverables
* Preparing test plans, test cases and managing QA testers for unit testing and post-production testing
* Managing Project cost throughout the project and raising the CR with management for approvals, in case any deviation noticed
* Dealing with stakeholders efficiently and effectively
* Use project scheduling and control tool to monitor resource management, project plans and work hours
* Adhering to SDLC process and policies and procedures been laid by the management
* Analyzing technical solutions with development team for best practices of development
* Working with development team on code integration and deployment

Cactimedia / Project CoordinatorDecember 2015 – December 2016, Dubai* Identifying and analyzing project requirements with Clients and Business Team and defining project scope, requirements, and deliverables
* Preparing test plans, test cases and managing QA testers for unit testing and post-production testing
* Circulating MOM to stakeholders to track and close the action items
* Facilitate the meeting as and when required to discuss on required action items
* Compiling project status reports, coordinating project schedules with development team, managing project meetings and escalation to management for any deviations
* Use project scheduling and control tool to monitor resource management, project plans and work hours
* Analyzing technical solutions with development team for best practices of development

ResponseTek / Sr. Software Configuration EngineerFeb 2013 - Aug 2015, India* Developed Custom Components/Application Support as required for client data integration and meeting specific business requirements.
* Imparted Product training; Conducted SQL and Code reviews for team; Analyzed project requirements and estimates.
* Collaborated with Product Development team on Product features and raising product limitations/bug.
* Managed QA testers for end-to-end unit testing and post-production testing.

NIIT / Group Lead - TechnicalJune 2009 - Feb 2013, India* Managed and Planned up skilling for trainers.
* Management of Effective Education Delivery and concerns of students.
* Conducted extracurricular activities like placements, Project Management sessions.
* Trained alumni of NIIT, modular and diploma courses on .Net, Java, PHP technologies.

Prestige Honda / IT In-chargeOctober 2007 - May 2009, India* Consolidated data from various locations and sending the daily reports to respective locations
* Compiled reports on weekly and monthly basis
* Created presentations, summaries and trend graphs for the operational activities
* Handled hardware/software related issues and network troubleshooting
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| Projects |

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| YourAmlak.com V2.0 as Team Lead at Cactimedia | NodeJs, Angular 5 | This is a new version for existing website Youramlak.com which is designed to be more robust functionally. Managing overall SDLC activities for the project. |
| Deyaar as Team Lead at Cactimedia | **DotNetNuke, C#, ASP.Net** | Handling technical support for the client and its portals – Deyaar.ae, doam.ae, and midtown.ae. Managing overall design, development, testing and delivery of new features. Performing QA activities to ensure bug free implementation of CR’s. |
| J | One as Team Lead at Cactimedia | **Wordpress** | Managed overall SDLC activities for the project. Joneresidence.com is a website for real estate development project in KSA. |
| Vewfinder as Team Lead at Cactimedia | **Ruby on Rails, Postgres** | This site is under development. It is a video streaming and live event hosting site specifically designed for photographers. Managing overall SDLC activities for the project. |
| Emirates Real Estate Corp. as Team Lead at Cactimedia | **DotNetNuke, C#, ASP.Net** | This is a portal for Emirates Real Estate Corporation. |
| YourAmlak.com as Project Coordinator at Cactimedia | **Wordpress** | Handling Post Production and technical Support to the Client as the Product is live in 3 countries-Qatar, Bahrain and Jordan. Testing the current system, new enhancements pre and post deployment.  |
| Cosmote Romania and RomTelecom Merging Implementation as Sr. Software Configuration Engineer at ResponseTek | **.Net , VB.Net, SQL Server 2008** | Worked on merging of two major T-Mobile Clients, Cosmote Romania and Rom Telecom into one Enterprise – Telekom Romania including Re-branding, Reporting and Data Migration. |
| Deutsche Telekom Email Solution as Software Configuration Engineer at ResponseTek | **.Net , VB.Net, SQL Server 2008** | Implementation of Email based Questionnaires for T-Mobile for its wide customer base in Austria, Czech Republic, Albania, Croatia and Netherlands facilitating it to capture surveys about its wide range of products and services and enabling it to improve customer satisfaction. |
| Rogers SMS Solution Implementation as Software Configuration Engineer at ResponseTek | **.Net , VB.Net, SQL Server 2008** | Successfully configured SMS survey for Rogers facilitating the enterprise in collecting customer experience for interactions throughout the customer lifecycle, with the most important moments being the initial purchase, contact Centre interactions and renewals. |

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| Rewards & Recognition | * Promoted by Cactimedia to **Team Lead- Projects** in annual appraisal in Jan’17 for year Dec’15 – Dec’16.
* Rewarded @ ResponseTek, **MVP (Most Valuable Person)** for Q3 on 18th Oct’14.
* Rewarded by NIIT, **WOW card** for achieving Q1 placement goals for the FY 2011-12 on 8th Aug’11.
* Rewarded by NIIT, **WOW card** for achieving placement goals for the FY 2010-11 on 8th Aug’11.
* Rewarded by NIIT, **Unstoppable award** for activities in FY 2010-11 at Annual Day celebrated on 16th May’11.
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| Education | Panjab University / Bachelor’s in Computer ScienceMay 2004 - May 2007, IndiaNIIT / Diploma in Software EngineeringDecember 2007 - December 2010, India |