CURRICULUM VITAE

**Name : Rahul A. Patwardhan**
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**Career Summary**

* **Total Experience : 13+ years**

**Over 9+ years experience in oracle pl/sql, D2k,IT,Production support, 2 years in Geneva, Java, 5+ years in Project Management, 1 year in Unix, Migration, Cognos, Dataware House, OLAP(BI tool).**

* **Overseas experience: 4+ years**

**2 years in Muscat, Oman.**

**1 year in UK, Scotland.**

**1+ years in Qatar and Dubai.**

**Technical Strengths**

* Oracle pl/sql, Developer 2000,Unix,Cognos,Migration,Datawarehouse,OLAP (BI Tool), IT, Production Support, Agile Methodology(Scrum,Kanban), Project Management
* Java, XML
* Knowledge of systems operations, data telecommunication technology (e.g., network protocols and topologies), data communication fundamentals, telecommunications network installation and operation. Ability to work with clients and other systems technical staff, consultants and vendors.

**Education**

* Post Diploma in Computer Applications from Shri Bhagubhai Mafatlal Polytechnic, Mumbai, India in the year 1997 with first class.
* Diploma in Computer Technology from Bharati Vidyapeeth College of Engineering, Mumbai, India in the year 1995 with second class.

* Completed the course Oracle 8 (I) with Developer 2000 from Software Solution Integrated Limited
* Completed Java from Boston’s Computer Institute

# Software skills

**O.S.** : Win 2000, Win XP, Win 98, Win NT, Unix, Dos

**Languages** : C, C++, Cobol, VC, VC++, AS 400, Java, Geneva

**RDBMS** : Oracle (8,8i), 9i,10G, 11G, Sybase

**ERP :** Oracle Applications 11i, R12 (SSHR, Core HR, Payroll)

**GUI Tools** : Oracle Developer Suite 10g (Forms, Report). BI Publisher

OLAP, Cognos, Project Management, Datawarehouse

**Domain :** Telecom, Banking, Finance, Healthcare, Oil & Gas, Airline, Insurance

**Professional Experience**

* **Worked with Aetins Global Services Pvt Ltd , Hyderabad, India as Analyst/Project Manager from April 2019 to February 2020**

**Project/Product Handled:**

**Title: Penta ISF**

**Client:*****Aetins SDN BHD, Malaysia***

**Designation:** **Analyst/Project Manager**

**Team Size:** 8

**Duration:** **April 2019 to February 2020**

**Platform:** Oracle (11g) Pl/sql, Forms, Reports (11g)

**Description:** Penta ISF is product provides functionally rich, users friendly insurance and Takaful software products. These insurance products are used for clients across countries like Malaysia, Hongkong, Dubai, Bahrain, Africa, Egypt, Brunei, Srilanka, Saudi Arabia etc.

**Responsibilities:**

* Generating new business insurance process.
* Generating tickets according to the customer requirements.
* Working closely with Technical Program Managers, Software engineers, internal customers as per business requirements and other product development team. Managing team size of 8 peoples.
* Working with business specifications, API strategy for platform building blocks they own.
* Assisting guidance for junior resources for their bugs and issues.
* **Worked with MS Infocomm, Bangalore, India as Project Manager from January 2017 to March 2019.**

**Project Handled:**

**Title: Migration Project**

**Client:*****Bharat Heavy Electrical Limited***

**Designation:** **Project Manager**

**Team Size:** 10

**Duration:** **January 2017 to March 2019**

**Platform:** Oracle (10g,11g) Pl/sql

**Description:** The project was for migration oracle 11g into 12C.

**Responsibilities:**

* Migration has been done.
* Responsible for all technical related issues of Oracle.
* Solving their bugs for previous version of Oracle and migrated into 12C
* Project enhancement with client and end to end implementation, scope of project.
* Client interaction for issues and planning, budgeting about project.
* Delivering agile methodology like Scrum, Kanban
* Working closely with Technical Program Managers, Software engineers, internal customers as per business requirements and other product development team.
* Working with business specifications, API strategy for platform building blocks they own.
* Assisting guidance for junior resources for their bugs and issues.
* Project kick up meeting with end users.
* **Worked with Eisa Mohd Alderbasti Accounting and Auditing, Qatar as Project Lead from February 2015 to November 2016.**

**Project Handled:**

**Title: Airport System**

**Client:*****Techmahindra Ltd / Qatar Airways (Qatar)***

**Designation:** **Project Lead/Manager**

**Team Size:** 20

**Duration:** February 2015 to November 2016

**Platform:** Oracle (10g,11g) Pl/sql, Forms (10G,11G), Reports (10G

**Description:** The project was for Qatar Airport. It was about all the airport authorities for passengers, flights information, cargo etc

**Responsibilities:**

* Documentation about Airport System
* Project Planning, Budget of project and resources, used project methodology, deliver project in timely manners.
* Responsible for technical related issues of Oracle.
* Managing team size of 20 people
* Back up and storage responsibility for our module.
* Project enhancement with client and end to end implementation, scope of project.
* Project kick up meeting with end users and client interaction about latest issues and solves them accordingly.
* Delivering agile methodology like Scrum, Kanban
* Communicate to executives, peers, and staff with impact and authenticity
* Ensures features and associated documentation are clear and easily understable by the other technical members.
* **Worked with Vyom Labs Pvt Ltd, Pune, India as Project Manager From May 2014 to January 2015.**

**Project Handled:**

**Title: QAPCO Techo Functional Support**

**Client:*****Qatar Petroleum Company, (Qatar)***

**Designation:** **Project Manager**

**Team Size:** 12

**Duration:** May 2014 to January 2015

**Platform:** Oracle (10g, 11g) Pl/sql, Forms (10G, 11G), Reports (10G)

**Description:** The project is for QAPCO(Qatar Petrolium Company, Qatar). The project is for techno functional support for their plant in Doha, Qatar. Visited Doha, Qatar for project implementation at client place.

**Responsibilities:**

* The user support for the internal processing system in the plant.
* L1, L2 and L3 support for internal and external clients and end users.
* Analyse, Design and Documentation for their internal system like LIMS, YMS etc and client interaction for various issues.
* Acting as Project Manager and responsible for deliver project in timely manners.
* Assisting people for guiding them for proper direction.
* Using Agile methodology like Scrum, Kanban
* Working with business specifications, API strategy for platform building blocks they own
* Working closely with managers, Software Engineers, user experience and internal customers and other product development team as well.
* Communicate with staff and client for impact and authenticity.
* **Worked with Sateri Software Systems Pvt Ltd, Pune, India as Consultant/Project Lead From May 2011 to May 2014.**

**Project Handled:**

**Title: Empower Web based Portal (EMPOWER)**

**Client:*****Abbott India Pvt Ltd***

**Designation:**  **Consultant/Project Lead**

**Team Size:** 10

**Duration:** May 2011 to May 2014

**Platform:** Oracle (10g), Pl/sql, Java, Unix, OLAP (BI Tool), XML, EBS( R12)

**Description:** The project is for Abbott India Pvt Ltd. Empower is Abbott Healthcare’s “Employee Portal for web reporting”. Our erstwhile EQ reporting system, has now been transformed and will universally be known across Piramal Healthcare as “EmPower”.

**Responsibilities:**

* Maintain database activity.
* Design the business concepts and writing Technical and functional specification as per the client requirement.
* Acts as Functional Consultant while for client.
* Acts as Technical Consultant in Oracle pl/sql, Unix, Java, J2ee, Acts as Project Lead and managing the technical team size of 10 persons.
* Acting as a co-ordinator, interpreter between client and company**.**
* **Worked with KPIT Cummins Infosystems Ltd, Pune, India as Sr. Software Engineer From July 2010 To April 2011.**

**Project Handled:**

**Title: DWH OPGL Project**

**Client:*****Legrand, France***

**Designation:** **Sr. Software Engineer**

**Team Size:** 8

**Duration:** July 2010 to April 2011

**Platform:** Oracle (8i, 10G), pl/sql, Cognos 7.3, Unix, Datawarehouse

**Description:** The project was for Legrand, France is leading Electrical company in Europe. The OPGL support for Data ware house across the globe and its project.

**Responsibilities:**

* Maintain database functionality.
* Design and develop unix scripts for session running.
* Generate the tickets.
* Relationality of the database. Developing and Production support in Oracle pl/sql, Unix, Congos and Datawarehouse.
* Generating Cognos report for the checking correctness with client.
* Acting team member and Team Leader while functionality wise for client side.
* The database migration of Oracle 8 version to Oracle 10g for different countries for this project. That means migrating lower version to higher version with ETL toolusing Informatica.
* **Worked with Desert Line Projects LLC, Muscat, Oman as Assistant Computer Manager From June 2008 to June 2010.**

**Project Handled:**

**Title: Inventory System**

**Client:*****Desert Line Projects LLC/Oman Arab Bank, Muscat, Oman***

**Designation:** **Assistant Computer Manager**

**Team Size:** 3

**Duration:** June 2008 to June 2010

**Platform:** Oracle (8), Pl/sql, Unix, Java,

**Description:** The project was for in-house Inventory system for stores and accounts department in the company. Visited Dubai, many times for project meeting and enhancement at client place and our branch office.

**Responsibilities:**

* Handling the development and production support for the modules and maintaining of Inventory, Payroll, Stores and Accounts using Oracle (8), Pl/sql, Unix, Java, Oracle Applications ERP, Project Management Methodology
* Maintaining the day-to-day activity of software support and hardware related issues.
* Providing operational support and problem resolution.
* Executes all routine administrative and operational tasks.
* Coordinates basic systems administration and operational support (e.g., hardware/software installation, maintenance and support, system logs and problem reports, adds, changes, deletes, disk space management, backups, and files restores).
* Assists in monitoring of the system’s performance. Troubleshoots and/or interacts with IT staff or vendors in testing, operational support and troubleshooting of complex system hardware and software problems.
* Acts as a technical resource to the systems users.
* **Worked with** **Techmahindra Ltd, Pune, India as Sr. Technical Associate from March 2006 to May 2008.**

**Project Handled:**

**Title: B & P Billing System**

**Client:*****British Telecom, UK***

**Designation:** **Designer**

**Team Size:** Thirty

**Duration:** March 2006 to May 2008

**Platform:** Geneva 2.0, Oracle

**Description:** The project describe about the billing in Geneva environment which helps for British Telecom. It was describe about the designing, review and configuring of various modules with the help of Geneva. Visited UK, Scotland (Belfast) for project training and implementation at client places.

**Responsibilities:** Designing and production support in Geneva and Oracle.

* **Worked with Deloitte Haskins & Sells, Mumbai, India as Programmer from March 1998 to February 2006.**

**Projects Handled:**

**Title: Billing System**

**Client:*****Deloitte Haskins & Sells***

 **Designation: Programmer**

**Team Size**: Two

**Duration**: March 2003 to February 2006

**Platform**: Oracle/ Developer 2000 (Forms 5/ Reports 3.0)

**Description:** The system was described about the bills which can be comparing with the costing system and must be cross tally with the costing. It includes the receipts of the respective bills, which can be helpful to settle their accounts.

 **Responsibilities:** Coding, Implementing, testing, generating report.

**Title: Costing System**

**Client: *Deloitte Haskins & Sells***

 **Designation: Programmer**

**Team Size:** Six

**Duration:** December 2000 to January 2003

**Platform:** Java

**Description:** The system was developed about the cost per hour for the employees, which can be taken from the payroll. After calculating this, we can raise the bill to the client. It includes features like password protection, auto generation of week no, employee code, user friendly.

**Responsibilities:** Coding, Implementing, testing, generating report

**Title: HRD System**

**Client: *Deloitte Haskins & Sells***

 **Designation: Programmer**

**Team Size:** Three

**Duration:** August 1998 to October 2000

**Platform:** Oracle/ Developer 2000 (Forms 5/ Reports 3.0)

**Description:** The system was described about recruitment and performance appraisal of the employee’s. It includes the details of the employee’s history and their experience and features like the password protection, auto generation of the employee no. and user friendly.

 **Responsibilities:** Coding, Implementing, testing, generating report

## Personal Details:

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